

Jason Kwan

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EDUCATION

The University of Texas at Dallas

Spring 2020

B.S., Information Technology and Systems

BUSINESS EXPERIENCE

Frisco Wholesale Lumber - Frisco Texas

June 2015 - Present

Manager of Technical Support (June 2015 - Present)

- Answering various questions pertaining to a wide range of technological troubles from quick printer fixes to data recovery
- Proposing various technical implementations that would increase efficiency in the office
- Assisting in implementing a new inventory software for an office of over 40 people

Construction Engineer (June 2015 - May 2017)

- Designing and aiding in creating structurally sound floor systems for locally built housing
- Teaching and mentoring students from the local school district as a part of their architecture interning program
- Overseeing the training of new hires to ensure proper integration into the workplace

Target - Frisco Texas

July 2014 - December 2014

Hardlines

- Efficiently moved products from storage onto the sales floor
- Promoted various products to satisfy customer needs
- Explained product information so customers have a thorough understanding of what the product is
- Assisted teammates by moving to cash register during rush hour to alleviate the workload

TECHNICAL SKILLS

Languages: C++, Java, Python, HTML, Markdown

Tools: Advanced skill in all MS programs including excel, Knowledge on advanced computing and networking problems, Proficient in AutoCAD, Built computers

ADDITIONAL INFORMATION

Languages: Conversational in Cantonese.

Eligibility: (USPR) Eligible to work in the U.S. with no restrictions